JOB OPENING

QA LEAD

etix

Founded in 2000, Etix is an international web-based ticketing service provider for the entertainment, travel and sports industries, processing over 50 million tickets per year in 40 countries. As the largest independent ticketing company in North America, Etix provides flexible and secure online and box office ticketing solutions, integrated digital marketing services and robust e-commerce fulfillment to over 4,100 venues, theaters, arenas, festivals, fairs, performing arts centers and multi-use facilities.

POSITION OVERVIEW

Company: Etix – www.etix.com

Position Title: QA Lead

Position Location: Etix HQ - Morrisville, NC

Salary: Negotiable

Position Status: Full-time

The QA Lead role is a proven expert in all disciplines of software quality assurance who also possesses the leadership and mentoring skills to grow and mentor a top notch software QA team.

This role combines attention to detail, technical understanding, and communications skills to effectively eliminate bugs and other quality problems through all stages of development. This role drives the QA methodology and toolset to ensure that the highest standards are maintained for applications and services in the Etix ecosystem. This role cultivates relationships with customers inside the Company in order to deliver the best possible level of service when issues arise. The QA Lead maintains a deep understanding of customer needs and system capabilities in order to guide team members to optimal solutions.

OTHER INFORMATION

▶ No sponsorship or H1B situations can be accommodated

▶ Relocation is not available for this position

SKILLS/EXPERIENCE REQUIRED

▶ 3+ years of experience in professional object-oriented programming (Java developer background preferred; programming experience in test automation acceptable)

▶ 5+ years of experience in dedicated software QA; 2+ years in senior/lead role

▶ Solid understanding of general quality assurance/ software testing processes, methodologies and procedures

▶ Experience creating automated tests using Java a plus

▶ Proficient in Linux command line (Bash), SQL queries

▶ Working knowledge of bug-tracking tools (e.g., JIRA)

RESPONSIBILITIES

▶ Communicate project quality and risks

▶ Liaise between the support team and the product development team to resolve issues

▶ Define quality metrics

▶ Define testing strategies

▶ Provide leadership and mentoring to the QA team

▶ Create quarterly milestones for strategic improvement projects, and set deadlines for the team to complete them

▶ Enforce QA best practices

▶ Sanitize reports of new issues and maintain the issue backlog

▶ Develop and maintain test plans

▶ Perform peer review of QA deliverables including documentation and test reports

▶ Perform black box and white box testing

▶ Be a valuable member of our team

To apply: Email hr@etix.com with "QA Lead" in the subject line.
Please include your resume and salary requirements.