

JOB OPENING

QA ANALYST



Founded in 2000, Etix is an international web-based ticketing service provider for the entertainment, travel and sports industries, processing over 50 million tickets per year in 40 countries. As the largest independent ticketing company in North America, Etix provides flexible and secure online and box office ticketing solutions, integrated digital marketing services and robust e-commerce fulfillment to over 4,100 venues, theaters, arenas, festivals, fairs, performing arts centers and multi-use facilities.

POSITION OVERVIEW

Company: Etix – www.etix.com

Position Title: QA Analyst

Position Location: Etix HQ - Morrisville, NC

Salary: Negotiable

Position Status: Full-time

The QA Analyst role responsibilities include manual and usability testing as well as developing automation. The QA Analyst provides Software Developers immediate feedback on all submitted functional or design changes. There is a tremendous focus on writing automation to execute test scripts to save time and money and to improve test coverage.

Our promise to our QA Analyst is this:

- ▶ You will see the direct impact of your work on a growing, dynamic company
- ▶ You will be evaluated by the results you deliver, not by the hours you're on the clock
- ▶ You will be part of a cohesive team of cool, smart people; chemistry is just as important as talent to us

OTHER INFORMATION

- ▶ No sponsorship or H1B situations can be accommodated
- ▶ Relocation is not available for this position

SKILLS/EXPERIENCE REQUIRED

- ▶ An insatiable desire to break things
- ▶ At least 2 years of experience in the field of software quality assurance
- ▶ Understanding of software development and testing processes
- ▶ Hands-on experience with software team collaboration tools, such as JIRA, git
- ▶ Familiar with HTTP, HTML, SQL, Bash
- ▶ Capable of distilling key points from verbose descriptions of issues or requirements
- ▶ Capable of working both independently and collaboratively
- ▶ Mentality of shared ownership and continuous improvement
- ▶ Patient, organized and eager to learn
- ▶ Comfortable learning new technologies in a rapidly growing, dynamic environment
- ▶ An excellent command of written and spoken English

RESPONSIBILITIES

- ▶ Develop and maintain test plans, test cases and test scripts
- ▶ Perform peer review of QA deliverables including documentation and test scripts
- ▶ Perform black box and white box testing

To apply: Email hr@etix.com with "QA Analyst" in the subject line. Please include your resume and salary requirements.

Etix provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, disability, genetic information, marital status, amnesty, or status as a covered veteran in accordance with applicable federal, state and local laws. Etix complies with applicable state and local laws governing nondiscrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including, but not limited to, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.